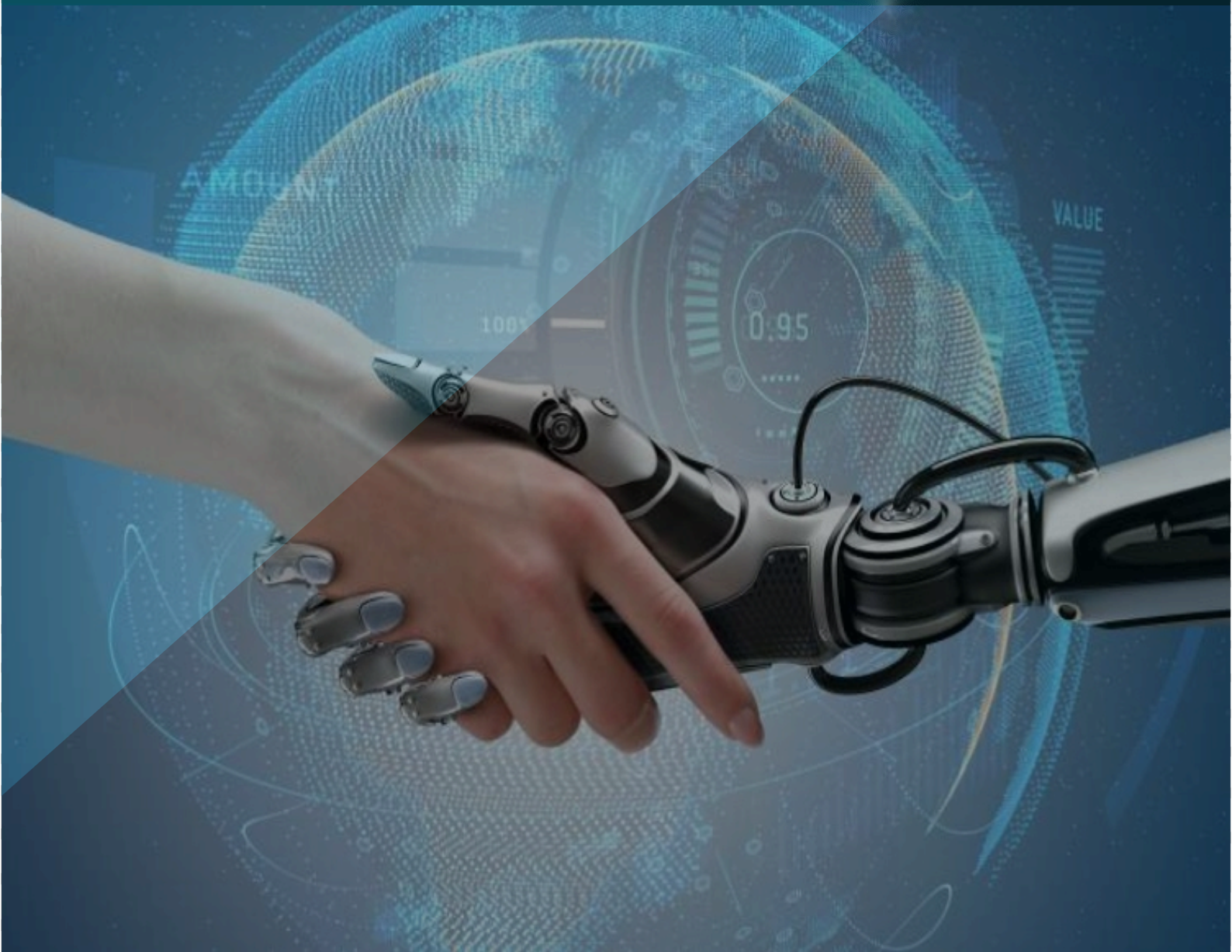




# HPC PRODUCTS

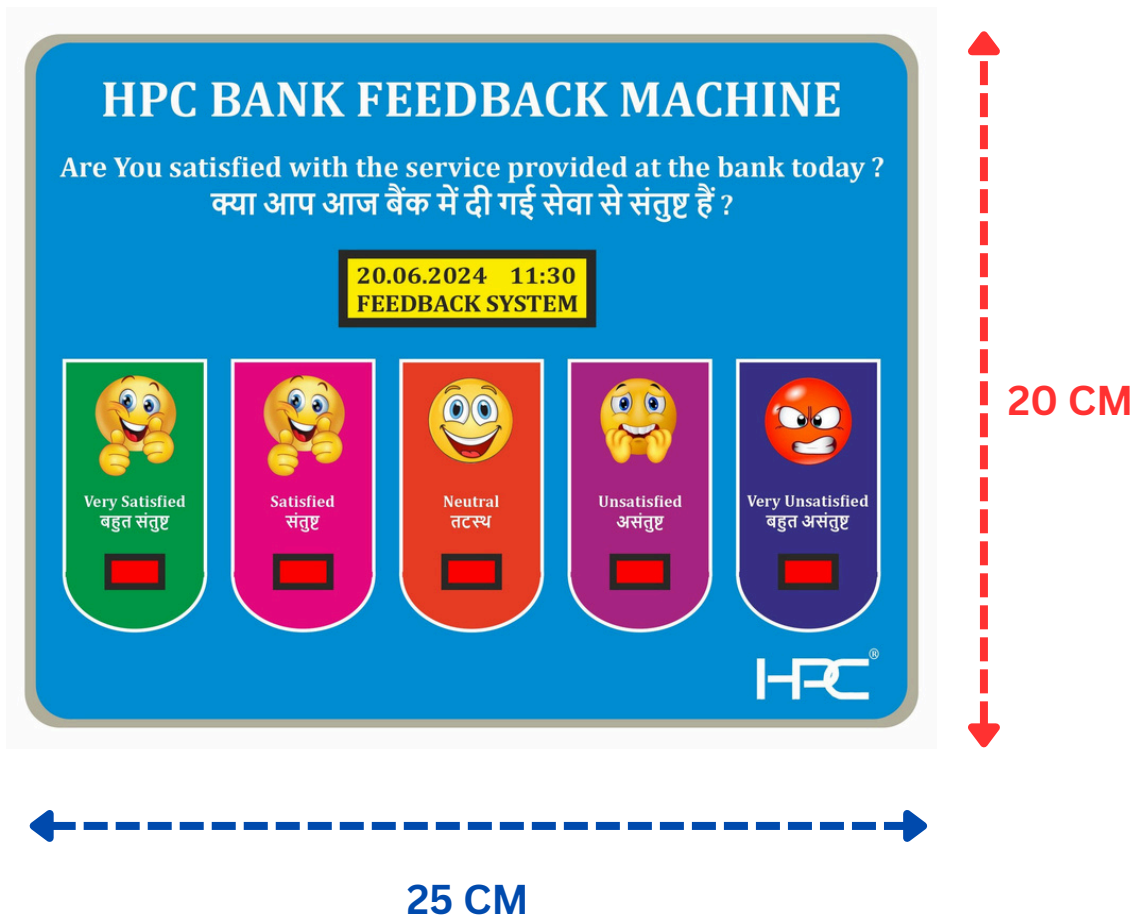
FOR YOUR NEED



**HPC EMBEDDED TECH PRIVATE LIMITED**



HPC 39 - WITHOUT BATTERY | HPC 39B - WITH BATTERY



## PRODUCT DESCRIPTION

HPC 39 Cloud-Based Feedback Machine Is A Smart And Efficient Customer Satisfaction Monitoring System Designed For Banks, Hospitals, Retail Stores, Showrooms, Restaurants, And Public Service Centers. The System Allows Customers To Instantly Share Their Experience By Pressing Simple Feedback Buttons, Enabling Businesses To Capture Real-Time Service Feedback At The Point Of Interaction. The Device Works With The Android Application, Allowing Administrators To View Live Reports, Analyze Customer Satisfaction Trends, And Export Feedback Data For Performance Monitoring And Service Improvement. The Cloud-Based System Automatically / Manually Syncs Collected Feedback Data To Secure Servers, Providing Daily, Monthly, And Yearly Reports Directly Through The Mobile App. The System Is Available In Three Configurations - 2 Button, 3 Button, And 5 Button Feedback Options, Allowing Organizations To Customize Feedback Categories Such As Excellent, Good, Average, Poor, And Very Poor Depending On Their Requirements. With Its Compact Wall-Mount Design, Durable Build, And Plug-And-Play Installation,

Package Contains: Feedback Machine, Power Adapter, Mounting Screws With Plugs And User Manual.

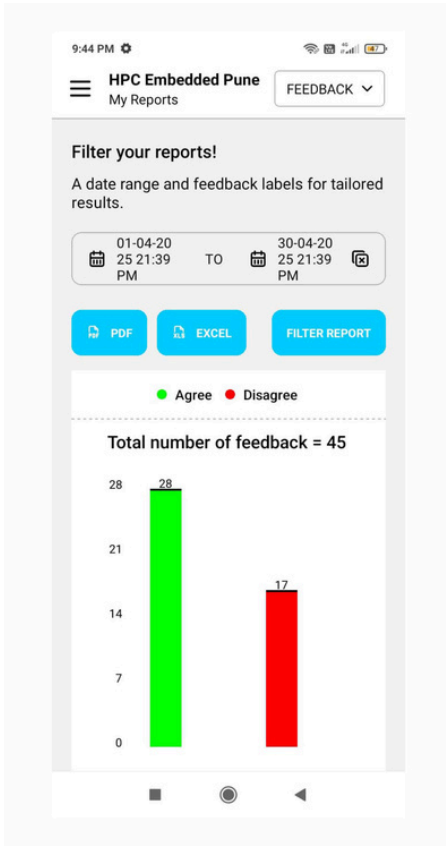
## FEATURES

- ✔ Cloud-Based Feedback System – Store And Access Data In Real-Time From
- ✔ Anywhere
- ✔ Android App Integration – Monitor, Track & Analyze Feedback Easily On Mobile
- ✔ Instant Feedback Collection – Capture Customer Responses Quickly And Efficiently
- ✔ Real-Time Data Sync – Feedback Updates Instantly On Cloud & App
- ✔ Whatsapp & Email Sharing – Share Feedback Reports Directly From App
- ✔ Lcd Display Screen – Shows Business Name, Date, Time & Feedback Entries
- ✔ 2/3/5 Feedback Options – Flexible Smiley-Based Or Custom Input System
- ✔ Customizable Feedback Labels – Add Your Own Questions Or Ratings
- ✔ Data Storage System – Securely Stores All Customer Feedback Records
- ✔ Improve Business Quality – Helps Identify Customer Satisfaction Trends
- ✔ User-Friendly Interface – Simple And Easy For Customers To Use
- ✔ Wall-Mount Design – Space-Saving And Clean Installation
- ✔ Compact & Lightweight – Easy To Install Anywhere
- ✔ Low-Cost Solution – Affordable Feedback System For All Businesses
- ✔ Plug & Play Setup – No Technical Skills Required
- ✔ Reliable Performance – Continuous Feedback Collection Without Interruption
- ✔ Custom Branding Support – Add Business Name/Logo On Front Sticker
- ✔ (Customization Options Available)
- ✔ Works For High-Traffic Areas – Ideal For Busy Environments
- ✔ Perfect For Multiple Businesses – Malls, Airports, Hospitals, Offices, Public Toilets, Showrooms, Restaurants, Event And Exhibition, Spas & Salon and Many More.

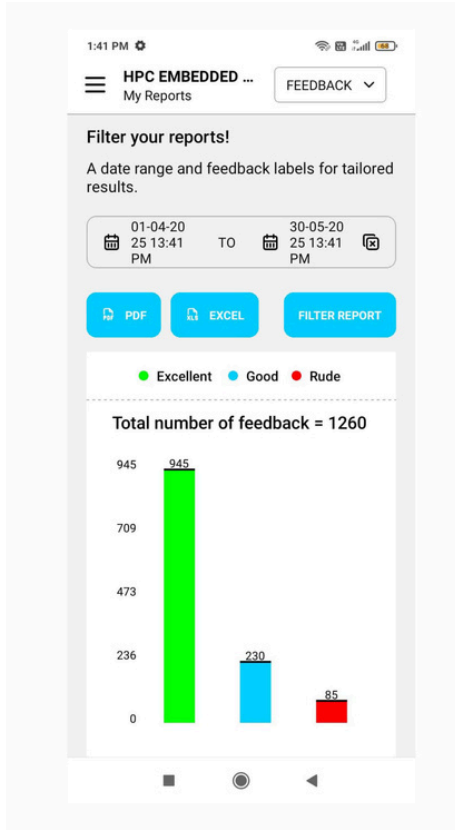
## SPECIFICATION

| Specification                 | Details   |
|-------------------------------|---|
| <b>Brand</b>                  | HPC   |
| <b>Made In</b>                | India   |
| <b>Model Name</b>             | HPC 39  |
| <b>Product Type</b>           | Cloud Based Feedback Machine  |
| <b>Machine Size</b>           | L=25Cm, W= 10Cm, H=20Cm   |
| <b>Display Size</b>           | 2 – Line Display (16X2)   |
| <b>Operation</b>              | Push Buttons  |
| <b>Feedback Option</b>        | 2-Button, 3-Button, And 5-Button  |
| <b>Reports</b>                | Daily Reports / Monthly Reports / Yearly Reports  |
| <b>Adapter / Power Supply</b> | 9V / 1 Amp DC Power Adapter   |
| <b>Battery Option</b>         | Without Battery (Standard Model)<br>With Battery (Optional Model)   |
| <b>Battery Backup</b>         | 6 To 8 Hours*   |
| <b>Usage/Application</b>      | Malls, Airports, Hospitals, Offices,<br>Public Toilets, Showrooms,<br>Restaurants, Event And Exhibition,<br>Spas & Salon and Many More. |
| <b>Warranty</b>               | 1 Year  |

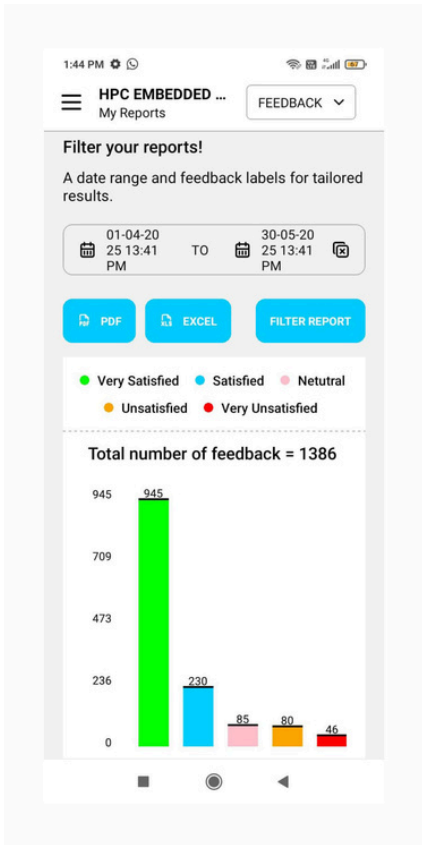
# REPORT PHOTOS



**2 Option Report**



**3 Option Report**



**5 Option Report**

# OUR PRODUCT RANGE

## BILLING MACHINE

| MODEL NO. | PRODUCT NAME                                 |
|-----------|--|
| HPC 10    | BUSINESS PRINTING CALCULATOR                 |
| HPC 09    | MINI BILLING MACHINE                         |
| HPC 12    | CLOUD BASED BILLING MACHINE WITH ANDROID APP |

## POS ( POINT OF SALE)

| MODEL NO. | PRODUCT NAME  |
|-----------|---|
| HPC 58    | WINDOWS POS BILLING SOFTWARE                                |
| HPC 59    | 15 INCH POS BILLING MACHINE                                 |
| HPC 60    | SELF KIOSK VERSION 1  |
| HPC 61    | SELF KIOSK VERSION 2  |
| HPC 62    | 10 INCH POS BILLING MACHINE                                 |
| HPC 63    | 10 INCH POS BILLING MACHINE WITH CUSTOMER DISPLAY           |
| HPC 64    | 10 INCH POS BILLING MACHINE WITH SCANNER                    |
| HPC 65    | 10 INCH POS BILLING MACHINE WITH SCANNER & CUSTOMER DISPLAY |

## TOKEN DISPENSER MACHINE

| MODEL NO. | PRODUCT NAME                                     |
|-----------|--|
| HPC 21    | 1 BUTTON TOKEN DISPENSER MACHINE                 |
| HPC 22    | 5 BUTTON TOKEN DISPENSER MACHINE                 |
| HPC 29B   | HANDHELD 5 BUTTON TOKEN DISPENSER MACHINE        |
| HPC 41    | TOUCH BASED KIOSK TOKEN DISPENSER MACHINE        |
| HPC 42    | BUTTON BASED KIOSK TOKEN DISPENSER MACHINE       |
| HPC 55    | 1 BUTTON TOKEN DISPENSER MACHINE WITH DUAL PRINT |

## WIRELESS TOKEN CALLING SYSTEM

| MODEL NO.   | PRODUCT NAME  |
|-------------|---|
| HPC 19      | WIRELESS TOKEN CALLING SYSTEM                               |
| HPC 19 + 21 | QUEUE MANAGEMENT SYSTEM                                     |
| HPC 52      | WIRELESS TOKEN CALLING SYSTEM WITH TV SCREEN UNIT           |
| HPC 53      | WIRELESS TOKEN CALLING SYSTEM WITH DISPLAY & TV SCREEN UNIT |
| HPC 54      | WIRELESS TOKEN CALLING SYSTEM WITH DUAL DISPLAY             |

## CUSTOMER REVIEW / FEEDBACK MACHINE

| MODEL NO. | PRODUCT NAME  |
|-----------|---|
| HPC 39    | CLOUD BASED CUSTOMER FEEDBACK MACHINE WITH 5 BUTTON & ANDROID APP |
| HPC 43    | 10 INCH STANDEE TOUCH KIOSK FEEDBACK MACHINE                      |
| HPC 44    | 10 INCH WALL MOUNT TOUCH KIOSK FEEDBACK MACHINE                   |
| HPC 49    | CLOUD BASED CUSTOMER FEEDBACK MACHINE WITH 3 BUTTON & ANDROID APP |
| HPC 50    | 15 INCH STANDEE KIOSK DIGITAL COMPLAINT BOX                       |
| HPC 51    | 15 INCH WALL MOUNT KIOSK DIGITAL COMPLAINT BOX                    |

## OTHER PRODUCTS

| MODEL NO.     | PRODUCT NAME                   |
|---------------|--------------------------------|
| HPC 209 / 210 | CHALLENGE GAME TIMER / COUNTER |
| HPC 40        | VOTING MACHINE                 |



# HPC PRODUCTS

FOR YOUR NEED

**We Truly Appreciate Your Interest In Our Products.**

**At HPC , We Are Committed To Delivering Reliable, User-friendly, And Innovative Solutions That Support Your Business Growth.**

**We Look Forward To Building A Long-lasting Partnership With You.**

*Thank  
you!*

**HPC EMBEDDED TECH PRIVATE LIMITED**